

Company:

Date of complaint:

Invoice date and n°:

Name of the product / code / quantity:

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Description of the complaint (date of installation, place of installation, area temperature, lighting time):

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Contact person:

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Complaint response (filled up by PXF Lighting):

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Contact person:

Please, send the complaint letter to your contact person or to the email: reklamacje@pxf.pl

ATTENTION: In case of unjustified complaint, all costs incurred by PXF Lighting in connection with complaint shall be covered by company reporting a complaint, in particular: transport costs, commuting costs, costs of operating hours, rental of equipment costs, costs of foreign delegations (by the applicable rates), accommodation costs. Service protocol in case of technician arrival includes the mileage, travel time and operating time.